

CITY OF O'FALLON, MISSOURI PURCHASING DEPARTMENT

100 North Main Street O'Fallon, MO 63366 T: (636) 379-5527

RFP NUMBER: 24-018R RFP ISSUE DATE: 03/15/2024

RFP DESCRIPTION: SESSION INITIATION PROTOCOL TRUNK TELEPHONE SERVICE (REBID)

RFP OPENING DATE: 04/04/2024 RFP OPENING TIME: 12:00PM CDT

March 27, 2024

ADDENDUM #1

The purpose of this addendum is to address all questions received on or before 03/26/2024 at 12:00 PM. The time period for questions is closed.

Questions:

1. Do you currently have 2 PRI's?

Answer: We currently have 4. One at City Hall, one at the Justice Center, one at

our Streets Department, and one at the Renaud Center.

2. Are you looking to go to Native SIP and do you have a SBC (Session Boarder Controller)?

Answer: Yes, native SIP. We do not have a SBC right now, but the company that

won the implementation RFP will be providing and configuring SBC.

3. If you do not have a Session Boarder Controller, are you purchasing one?

Answer: SBC to be installed.

4. We have an IAD that works with the current PBX/phone system that can be used in its place at each location to meet the needs of you Voice is you do not have an SBC. Is this appropriate?

Answer: We will have SBC. It will be configured by another company that won the

implementation RFP. They will be applying the SIP licensing to our

current equipment, migrating the existing T1 interfaces to SIP trunk, testing, 911 routing, and call routing for the various locations to route through the new SIP trunk(s).

Reminder:

The due date and time remain the same for this project. This is to remind all bidders that sealed proposals for RFP #24-018R Session Initiation Protocol Trunk Telephone Service (Rebid) must be submitted by 12:00 P.M. CDT, April 4, 2024 to:

Christine Grabin, Purchasing Agent City of O'Fallon, Missouri 100 North Main Street O'Fallon, Missouri 63366

Addendum information will be available over the Internet at www.ofallon.mo.us. Adobe Acrobat® Reader may be required to view this document. We strongly suggest that you check for any addenda a minimum forty-eight hours (48) in advance of the bid deadline. Due to revisions, the bidders must acknowledge the Addendum(s) on the bid form.