



CITY OF O'FALLON, MISSOURI
PURCHASING DEPARTMENT

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O'Fallon, MO 63366
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RFP NUMBER:	22-068	RFP ISSUE DATE:	08/26/2022
RFP DESCRIPTION:	RFP PUBLIC SAFETY SYSTEMS REPLACEMENT PROJECT		
RFP OPENING DATE:	10/21/2022	RFP OPENING TIME:	12:00 P.M. CDT

September 30, 2022

ADDENDUM #1

The purpose of this addendum is to address all questions received on or before 09/9/2022 at 12:00 PM. The time period for questions is closed.

Questions:

1. I didn't see anything in the RFP for evidence management software so I am assuming you will use the evidence module of the RMS system that wins the RFP? Can you verify for me? I don't want to complete the process for the RFP if what we have isn't what you're looking for.

Answer: The RFP was written to allow individual products so that we could choose the best product available. This is primarily for CAD and RMS, but we definitely want to look at individual products for evidence, jail management, and other subsets of CAD and RMS. Our goal is to have the best products to make up this project, so there will be some interfacing that will need to be done between products.

2. In line 166 of Appendix B in the General Tab, the question asks if the solution will have the ability to exclude specified text when conducting a search. Is this question applicable to RMS needs, CAD/Mobile or both?

Answer: This is for RMS.

3. In line 508 of Appendix B CAD tab, the question is asked if the solution will have the ability to query geographic area with a drawing tool. The term query is again used in relation to the map several additional times. By "query" are you asking about showing data related to the geographic features (addresses, hazards, alerts, existing CFS data, etc.) or does "query" in this sense refer to database queries such as REJIS, NCIC and MULES? We assume it is the former.

Answer: We are referring to data related to geographic features (addresses, hazards, alerts, existing CFS data, etc.).

4. In line 117 of Appendix B MOBILE tab, the question is asked if the solution will have audible routing information. What specific information needs to be audible?

Answer: We are wanting for the turn-by-turn directions to be audible that is mentioned in line 114 of Appendix B Mobile tab.

5. Is the O'Fallon using a consulting agency for this project?

Answer: Yes, we are working with Deltawrx on this project.

6. Has O'Fallon Police received any other vendor presentations relating to this project to date?

Answer: We went through this RFP process in late 2021 and it carried into 2022. We had several demos then, selected a finalist, but did not make it through the contract negotiating phase with them.

7. What organization manages and provides geodata (GIS) for O'Fallon? Do you have your own GIS assigned person or do you get the geo data directly from the County GIS?

Answer: We have our own GIS department within the city.

8. In addition to CAD, Mobile, Law RMS, and identified interfaces, Evidence, Jail Management, Training, and IA are included in the Purpose paragraph of the RFP. However, there are no associated functional specifications for these items. JMS is also not mentioned as part of a submission option later in that same paragraph. Are these modules included here for future consideration, or should vendors provide details about our capabilities in these areas in our proposal?

Answer: Yes, if your company has one of these interfaces, please provide details about your capabilities. We will be implementing all interfaces at the same time to have a complete public safety software package. We will accept proposals that offer all interfaces, as well as proposals that are only pieces of the whole project.

9. Have demos of industry providers been conducted in the last 2 years? If so, which vendor products were reviewed?

Answer: Yes, ProPhoenix, Caliber, and Tyler did demonstrations in 2021.

10. What are the evaluation criteria for each section of the proposal response? It would be helpful to know how each section is weighted and how the proposals will be scored.

Answer: Proposer background, experience, financial is 10% of the score. System architecture and security is 5% of the score. Application software and integration is 45% of the score. System testing and acceptance is 5% of the score. Implementation is 10% of the score. Customer support, warranty, and maintenance is 15% of the score. Cost is 10% of the score. Scoring for each section is 1-10.

11. Is the city of O'Fallon currently sending and receiving NG911 compliant text and media in the current CAD solution?

Answer: No. We currently only receive text through Emergency CallWorks, but not media.

12. Does the city of O'Fallon want to view, store, or view and store the data from Motorola Emergency Call Works (ECW) in CAD?

Answer: We would like for it to view and store the data. We would also like it to map the location into CAD.

13. What is the city of O'Fallon's mapping vendor for GIS?

Answer: We have our own GIS department within the city, and they use ESRI.

14. Is the mapping vendor hosted at the city of O'Fallon or in the vendors cloud?

Answer: It is hosted in the vendor's cloud We use ESRI

Reminder:

The due date and time remains the same for this project. This is to remind all respondents that sealed proposals for RFP #22-068 RFP Public Safety Systems Replacement Project must be submitted by 12:00 P.M. CDT, October 21, 2022, to:

Christine Grabin, Purchasing Agent
City of O'Fallon, Missouri
100 North Main Street
O'Fallon, Missouri 63366

Addendum information will be available over the Internet at www.ofallon.mo.us. Adobe Acrobat® Reader may be required to view this document. We strongly suggest that you check for any addenda a minimum forty-eight hours (48) in advance of the bid deadline. Due to revisions, the bidders must acknowledge the Addendum(s) on the bid form.

END OF ADDENDUM #1